This Roadmap outlines the technical assistance activities that ETA will provide to support implementation of the Workforce Innovation and Opportunity Act (WIOA).

The process is not linear. It is likely that teams will undertake several of the steps simultaneously and revisit steps on their journey to transformation.

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**1. Join Innovation and Opportunity Network (ION)**
- Virtual Kick-Off Event
- Introduce ION Themes: Change Management, Partnerships, Strategic Boards/Governance, Regionalism, Customer-Centered Service Delivery, System Alignment, Youth, Talent Development Strategies
- Quick Start Action Planners

**2. Advance Vision and Create Strategy**
- Begin Act Now Webinar Series
- Launch Voices of Experience
- Launch ION Community of Practice
- Form State/Local Teams for ION

**3. Implement Strategy**
- National Convening for State/Local Teams (tentative)
- Technical Assistance (TA) Delivered on ION Themes

**4. Continue Implementation and Assess Progress**
- Progress Check-In for State/Local Teams
- Deep Dive Institutes (Fiscal, State Planning, Performance)
- TA Delivered on ION Themes (continues)

**5. Continue Implementation and Assess Progress**
- Regional Convenings
- TA Delivered on ION Themes (continues)
- Use Quick Start Action Planners to assess change

**6. Sustain Change**
- TA Delivered on ION Themes (continues)

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**Legend**
- Voices of Experience
- ETA Releases WIOA Operating Guidance
- IGO/Partner/Interagency Technical Assistance
- Act Now Webinars
- WIOA Peer Networking ION Community of Practice

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