Many states and local areas have expressed a need for tools that help AJC partners work collaboratively across programs. This scenario features Jeff who has become a dislocated worker due to downsizing at the factory where he worked for many years. Working with the local American Job Center (AJC), he benefitted from a National Dislocated Worker Grant that provided placement into an OJT to upgrade his skills.
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Welcome – I am Lenny. We received the WARN notice and contacted your CEO who invited us today. We know it’s a difficult time with the factory downsizing. This information session will help you make the transition to new work.

Joining me today are Charles from the local American Job Center; Joyce from Unemployment Insurance, and Fran who will review available benefits during the transition.

My team, with your HR office, will help you apply for Unemployment Insurance, explore new job opportunities or training, and locate support resources, like health benefits.

Rapid Response:
https://businessengagement.workforcegps.org/resources/2017/10/24/14/50/Rapid-Response-Fact-Sheet
https://www.doleta.gov/layoff/warn.cfm
https://blog.careerminds.com/warn-letter-samples
https://www.dol.gov/agencies/ebsa
To help us know more about your needs, please fill out this brief background sheet. We want to get you connected to services as quickly as possible.

Hi Jeff, I am glad you came in to the AJC. I will be your case manager. Let’s go where we can chat. How can we help?

When my co-workers and I found out that we were going to lose our jobs I panicked. I need to find a new job so I can pay bills and get health benefits. I have been working for this company since high school. I don’t think my skills are current. I haven’t had to look for a job in a long time and don’t know how to start.
We have services and programs to help you look for your next job opportunity. I have your completed background sheet. Looks like you have advanced over your manufacturing career from a frontline worker to a manager.

Do you still want to continue in this line of work?

Well, maybe...I know that manufacturing has gone tech. I think that may be a reason, my company division is downsizing.

I think you may be right. Let's schedule a time to conduct a skills assessment to identify your current occupational strengths and look at what other kinds of work you might like to do.
We’ve taken your skills assessment and started an individual employment plan to establish goals and to get you on a successful career path.

20 CFR 680.170
“An IEP is an ongoing strategy to identify employment goals, achievement objectives, and an appropriate combination of services for the participant to achieve their employment goals.”

Since this is considered a mass layoff impacting at least 50 workers, we can apply for additional resources.

National Dislocated Worker Grants: https://www.doleta.gov/dwgs/

Great news! The US Department of Labor approved our state's application for National Dislocated Worker Grant funds to cover your retraining and job search assistance costs.

Let’s put your employment plan to work.
I am so glad these funds were awarded to absorb the cost of on-the-job training for these laid off workers. I was able to work with one of our employer partners to place several of the dislocated workers in their new logistics technology division.

This training has provided me the skills I needed. I never expected to get such a good job this quickly after my layoff.

Work-based learning/OJT:
https://ion.workforcegps.org/resources/2017/12/01/11/19/On-the-Job-Training-Toolkit
https://ion.workforcegps.org/resources/2017/07/14/09/08/Work-Based-Learning-Desk-Reference

Congratulations! You have successfully completed the training, mastered a new set of skills, and have a new career with an advancing industry.
Dislocated Worker Customer Flow Scenario

A NOVEL APPROACH TO STAFF TRAINING

Story Resource Links

Dislocated Workers:

❖ National Dislocated Worker Grants – WIOA Desk Reference
   https://ion.workforcegps.org/sitecore/content/sites/WIOA/resources/2017/03/19/18/48/National_Dislocated_Worker_Grants_-_WIOA_Desk_Reference

❖ WIOA Desk Reference - Dislocated Worker Programs
   https://ion.workforcegps.org/resources/2018/06/05/16/28/WIOA-Desk-Reference-Dislocated-Worker-Programs

❖ Adult and Dislocated Worker Key Resources - Service Delivery
   https://ion.workforcegps.org/resources/2017/03/09/10/53/Service_Delivery_-_Adult_and_Dislocated_Worker_Populations

❖ Adult and Dislocated Worker - Webinars and Webcasts
   https://ion.workforcegps.org/resources/2017/03/09/13/20/Webinars_-_Adult_and_Dislocated_Worker_Programs

❖ Supportive Services Desk Reference
   https://ion.workforcegps.org/resources/2017/07/14/09/22/Supportive_Services_Desk_Reference

National Dislocated Worker Grants (DWGs):

❖ National Dislocated Worker Grants – WIOA Desk Reference
   https://ion.workforcegps.org/resources/2017/03/19/18/48/National_Dislocated_Worker_Grants_-_WIOA_Desk_Reference

❖ What are National Dislocated Worker Grants?
   https://www.doleta.gov/dwgs/
Rapid Response:

❖ Rapid Response Fact Sheet
https://ion.workforcegps.org/resources/2018/04/13/18/47/Rapid-Response-Fact-Sheet

Veterans and Military Spouses:

❖ Veterans and Spouses – WIOA Desk Reference
https://ion.workforcegps.org/sitecore/content/sites/WIOA/resources/2017/03/19/19/34/Veterans_and_Spouses_-_WIOA_Desk_Reference

❖ Military Spouses – WIOA Desk Reference
https://ion.workforcegps.org/sitecore/content/sites/WIOA/resources/2017/03/19/19/41/Military_Spouses_-_WIOA_Desk_Reference

Work-Based Learning:

❖ On-the-Job Training Toolkit
https://ion.workforcegps.org/resources/2017/12/01/11/19/On-the-Job-Training-Toolkit

❖ Work Based Learning Desk Reference
https://ion.workforcegps.org/resources/2017/07/14/09/08/Work-Based-Learning-Desk-Reference

❖ Registered Apprenticeships and On-the-Job Training: Providing Work-Based Learning Opportunities
https://ion.workforcegps.org/resources/2015/09/16/17/49/Registered_Apprenticeship_OJTs_Work-Based_Learning

WARN Act:

❖ Worker Adjustment and Retraining Notification (WARN) Act Compliance Assistance Materials
https://www.doleta.gov/layoff/warn.cfm

❖ WARN Letter Samples: Everything HR Needs To Include
https://blog.careerminds.com/warn-letter-samples

❖ Employee Benefits Security Administration
https://www.dol.gov/agencies/ebsa
Guidance:

❖ TRAINING AND EMPLOYMENT GUIDANCE LETTER No. 19-16

❖ 20 CFR 680.170